

# INFORMATION SERVICES POLICY

## COMMITTEE REPORT

December 8, 2005

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INFORMATION SERVICES  
POLICY COMMITTEE

TABLE OF CONTENTS

	PAGE Number
Monthly Report .....	1
Case Management .....	4
Lincoln Fire and Rescue .....	5
General Assistance .....	6

## INTER-OFFICE MEMO

**TO:** Information Services Policy Committee

**FROM:** Doug Thomas, Information Services Manager, Information Services

**DATE:** December 8, 2005

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**SUBJECT:** Monthly Report

### SYSTEMS DEVELOPMENT PROJECTS

#### 1. **InterLinc e-Gov**

Lincoln was awarded the 2005 Digital Cities Survey award for the fourth time in five years. We placed fourth in the top ten cities of population of 125,000 to 250,000. We also celebrated the 10th anniversary of InterLinc on Dec. 6th, 2005. The InterLinc Action Center team meet on a weekly basis to tune and improve the process. Phase II, the internal department and ombudsman system, will begin as soon as Phase I has had a post-implementation review in late December. The new Water eBilling System is in the final coding stages and will be ready for production in December. It appears the planned deployment will be held back until after the 1st of the year. The new side navigation template that was developed for the Election Commissioner has been reviewed and approved. Chris will put it into production this week. Various department and agency home pages have been updated or are in the process of being reviewed. I.S. will review the need for InterLinc to be restructured and technically upgraded to be compliant with industry standards and Federal 508 rules (Accessibility Guidelines). Staff continue to cross train for InterLinc support back up. We will begin building the training material for the Web Assistant Workshop yet this calendar year for a spring workshop. We are starting to design the InterLinc Subscription Service for E-mail notification of government events and newsletters. We are hopeful that we will have an Employee Service Center via MyInterLinc that will make check stubs, W2's, and personnel information available for all employees by 1st quarter '06'. The goal is to eliminate the costly printing and time consuming distribution of this material.

#### 1. **Parking Tickets**

We continue to do post-implementation reviews and enhancements to the system. With the support of Public Works we completed the process of tagging all the meters with a unique ID's so the PSO's need only put in the 4 digits and the system will fill in the location, cross streets, and meter duration. This will reduce the data entry time up to 33% and be error free. The Parking Ticket System was placed into production on 09/06/05. We will upgrade the mobile devices software by the end of the year to improve performance, reduce syncing time, and add the new meter id process.

2. **Lancaster County General Assistance**  
ISPC status reporting and graphs will begin this month.
3. **County Attorney/Public Defender Case Management System**  
ISPC status reporting and graphs will begin this month.
4. **Fire Systems Rewrite**  
ISPC status reporting will begin this month.

## **OPERATIONAL**

The County PeopleSoft AS/400 prime shift utilization in November was 18.99% compared to 16.69% in October. Disk utilization is 35.3%, up from 34.3% last month.

The City Finance JDE AS/400 prime shift utilization in November was 9.9% compared to 10.19% in October. Disk utilization is 76.9%. We will be beginning to take a look at adding disk capacity to this AS/400 in the near future.

The CJIS Alpha server prime shift utilization in November was 40% compared to 41% in October.

The IBM z/890 Enterprise Server prime shift utilization was 54.51% in November compared with 57.71% in October. There were 4,002,749 CICS transactions executed which includes a record 1,705,932 web transactions.

Project

Reports

**COUNTY ATTORNEY/PUBLIC DEFENDER  
CASE MANAGEMENT**

**Project Manager:** Mark Wieting  
**Analyst:** Jim Jambor

**December 8, 2005**

**Project Description:**

The County Attorney currently has a case management system which was implemented as a main frame system in 1985. The Public Defender's system, also a mainframe system was implemented shortly after. Both systems have served well but over the years have had many enhancements and changes performed. Both agencies would like to take advantage of new technology to assist in their management of cases and attorneys within the office, especially in the area of document generation and communication with clients, witnesses, defendants, victims, and other agencies. The new system should not lose any of the functionality of the current systems, have the capability of sharing non-secure data between the 2 agencies, and add more capabilities such as word processing, email, and the web.

**Current Events:**

11/05 \* The web shells were reviewed with staff from both County Attorney and Public Defender. Both agencies have expressed a desire to have IS write the new system using the web shells provided it has the desired functionality. Of course time and cost will also play important in this decision. We seem to have a new account rep from NewDawn. I am waiting to find out who it is.

**Future Events:**

12/05 \* When I find out who our NewDawn account rep is, I will ask for ballpark pricing on the Justware products. I will be meeting with Chris, Nick and Jim to discuss the needed functionality and the possibilities with web shells.

**History:**

10/03 \* System requirements were completed and approved by both agencies. Project was put on hold by the County Board pending funding issues.

01/05 \* Board approval was given to continue with the project. However due to I.S. commitments to other projects, work will be delayed for several months.

10/05 \* Representatives from both agencies plus Information Services were present for a demo of Justware from NewDawn Technologies. This is a packaged software product for case management for Prosecutors and Defenders. It has many very nice features although it lacks an evidence tracking module and a speedy trial calculator, two very important features which will be

**required in a new system.**

# **Lincoln Fire & Rescue PRIME**

**Project Manager:** James Walkenhorst  
**Analyst:** Wade James  
Chad Peters

**November 9, 2005**

## **Project Description:**

**Lincoln Fire & Rescue (LF&R) information systems are being rewritten. The primary reason for rewriting the application systems is to provide the functionality necessary to support the current business and operations of LF&R processes and to comply with National Fire Incident Reporting System (NFIRS 5.0) required coding and reporting.**

**The current system is comprised of several modules which support the key areas of fire including training & certifications, incident reporting, human resources, inspection, and emergency services. The effort undertaken in this project relates to all of the above with one exception. Emergency services will be supported by a third party product. LF&R have purchased a product from Zoll Data Corporation to handle these functions. The product is called EMS Pro. There are a number of interfaces that this product must have to our core systems and external entities such as the State of Nebraska State Fire Marshall's Office and Health and Human Services.**

**The technology selected for the rewriting and enhancement of these remaining core systems components is to leverage Information Systems web shell technologies. The application system will continue to utilize the most advanced facilities in the existing mainframe environment.**

## **Current Events:**

**11/05 \* The development effort for the fire inspection module has been completed. The key systems users are testing the system. The vacation selection module is nearly completed.**

## **Future Events:**

**12/05 \* Complete the fire inspection module testing.**

## **History:**

**04/05 \* Training & Certification system is deployed.**

**06/05 \* Incident Reporting system is deployed.**



**11/05   \*   Human Resources system is deployed.**

# **GENERAL ASSISTANCE**

**Project Manager:** Scott Zimmerman  
**Analyst:**

**December 8, 2005**

## **Project Description:**

This is a rewrite of the current Lancaster County General Assistance system which was implemented in Fall of 1994. Over the years the use of the system has expanded beyond the original scope of the project which was to track assistance requests and payments. Although this is still the major piece of the system, it needs to be expanded to include measures to assist with client eligibility, outstanding bills, paid bills, improve communication between the six or seven agencies involved in the GA process, attempt to prevent fraudulent claims and try to detect abuses of the program. The system will make use of CICS web shells to take advantage of the remote user capability.

## **Current Events:**

11/01 \* The new tables for the GA system were created and conversion programs were written to populate the new tables.

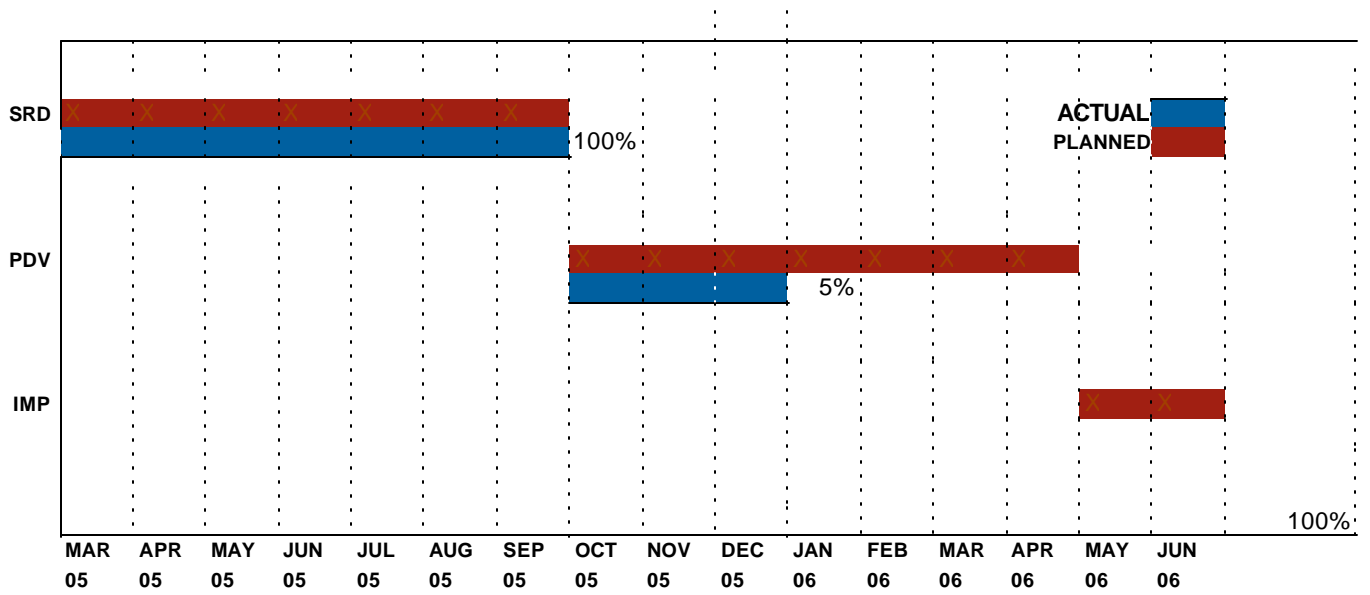
## **Future Events:**

12/01 \* Start on the design of the new panels for the system as well as start writing the programs that go behind the panels.

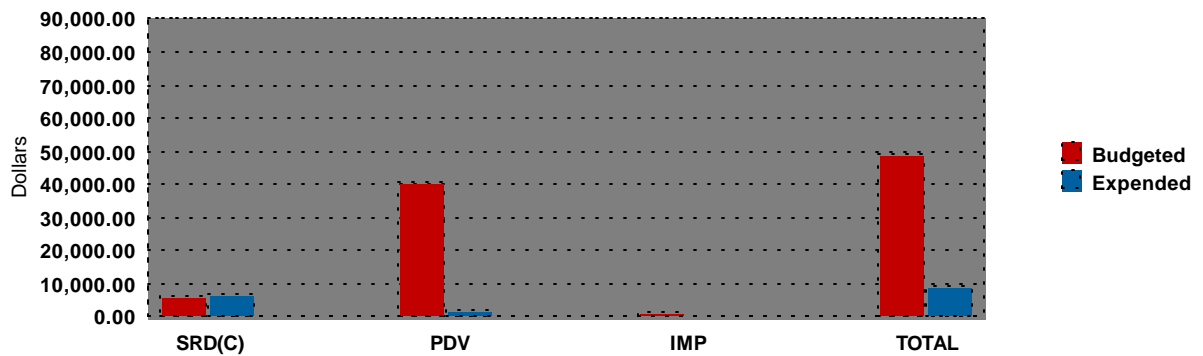
## **History:**

10/01\* A requirements process was performed by interviewing participants of the GA program. The requirements was completed and presented to the GA monitoring committee on October 4 with an estimate of \$42,575. This was approved and passed along to the County Board where it was also approved.

**GENERAL ASSISTANCE RE-WRITE  
PROJECT SCHEDULE  
JANUARY, 2005 (December Work)**



**GENERAL ASSISTANCE RE-WRITE [CGA]  
DOLLARS EXPENDED**



"C" Denotes Completed Phase